

COVID-19: Compliance and Support for General Beauty (including nails)

Question and Answer Session

Do we have to wear the visor AND the type II mask together?

You are still required to wear either a clear visor or a set of goggles AND the single use type II medical grade mask.

Are wipeable aprons ok if they are cleaned in between customers?

Yes. Wipeable aprons need to be disinfected and sanitized between uses, much like the clear visors. With cloth aprons, we recommend that you have one for each client and then take these home. They should be put on a hot wash of at least 60 degrees

Can I use supermarket brand cleaning products?

You should continue to use your normal cleaning chemicals that you use as part of your everyday business for environmental cleaning. There is a British standard Product, BS EN14476 that you can use. The guidance stipulates that you should carry on with your normal everyday disinfectant and sanitizer.

If I test negative for Covid after a close contact notification, can I return to work straight away?

No, you must self-isolate for 10 days.

Do I need to document Health questions asked?

You don't necessarily need to document these, but it might assist you with your insurance if there is an investigation. We highly recommend that you contact your insurance provider. If you do document those health questions relating to COVID 19, we would recommend that you do this electronically rather than through a paper-based system. This will assist you with GDPR requirements.

What should I do if a customer refuses to wear a face covering?

A good business model would be that unless they have a reasonable excuse to not be wearing a face covering, such as medical exemption, then you should refuse to offer treatments to that individual. This would be to protect both staff and customers. We would advise making it clear upon booking that a face mask must be worn throughout the entire treatment.