

COVID-19: Hotel and Other Guest Accommodation Webinar

Question and Answer Session

Do I need to refuse a guest who refuses to leave their contact details for test and trace purposes?

No. This is no longer a legal requirement.

Do I need to include my Spa, Gym and Events within my premises risk assessment?

Yes, this is a legal requirement to include all workplace hazards, and to implement adequate control measures to control the risk. Close contact services present a different level of risk due to the nature of the work.

Do I need to document health screening questions asked of guests?

It is strongly advised, especially for close contact services on site. Your insurance provider may also require this.

How often should I be cleaning?

We would advise all touch points to be cleaned frequently i.e. rotational cleaning every couple hours during peak trading periods. Should an outbreak occur, deep cleaning of the premises would be required.

Do I need to close if I have an outbreak within my workforce?

A joint decision whether a premise needs to be closed will be made at a multi-agency management meeting including officers from the council and Public Health. Therefore, it remains vital that premises have adequate Covid-19 measures in place to reduce workplace exposure between staff.

Environmental Health will look at a premises Covid-19 risk assessment in the result in an outbreak to ensure it is sufficient and can successfully mitigate transmission of the virus.

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Will the local authority be taking action, in what scenario?

We will be taking a light touch approach upon enforcement and we will be offering support and guidance to premises that require help. The council have powers to issue a fixed penalty notice if employers are found to be circumventing self-isolation guidance.

I've heard that you can return to work if self-isolating with daily testing, is this correct?

There is a pilot study currently being trialled by Greene King and selected supermarkets. If you are not within this study, you are not currently exempt from self-isolation guidance.