

COVID-19 Close Contact Services Webinar

Question & Answer session

Do I need to wear both the visor/goggles and type II mask?

Yes, you must wear a type 2 face-covering and either a clear visor/goggles.

Can I use supermarket brand cleaning products?

There is no requirement to use any other product than the normal cleaning products you would typically use. There is a British standard Product, BS EN14476 that is recommend but this is not compulsory. The guidance stipulates that you should carry on with your normal everyday disinfectant and sanitizer. Cleaning wipes that are a disinfectant are also deemed as suitable.

If I test negative for COVID after a close contact notification, can I return to work straight away?

No, you must still self-isolate for a full 10 days.

Do I need to document health questions asked of staff, customers and visitors?

It is a recommendation, and your head office, or insurance company may also ask this of you. This also assists with ensuring that all of the checks for COVID 19 symptoms and isolation requirements are being adhered to.

What should I do if a customer refuses to wear a face covering?

If someone refuses to wear a face covering without a reasonable excuse, or exemption, we strongly advise that you refuse entry. This is to ensure the protection of both your staff and customers. It may be a good idea to keep a supply of face-coverings to hand to supply those who do not have one with them. Customers who are exempt from wearing a face covering should be allowed to enter the premises.

Should I be checking if people are checking in via the NHS app

Yes, it is best practice to see proof of the NHS QR code being scanned, before allowing customers into the premises.

Can I wear washable over clothing/aprons?

Yes, but these must be changed frequently. These should be washed on a 60-degree wash, preferably on site. Aprons are recommended as single use however, wipeable aprons are deemed suitable.

Do I need to carry out a new patch test for colouring?

Yes, you must carry out a patch test 48 hours before treatment. This also applies to those of you undertaking semi -permanent make up procedures.