COVID-19: Taxi and Private Hire Webinar

Question and Answer session

Can I use supermarket brand cleaning products?

There is no requirement to use any other product than the normal cleaning products you would typically use. There is a British standard Product, BS EN14476 that is recommend but this is not compulsory. The guidance stipulates that you should carry on with your normal everyday disinfectant and sanitizer.

If I test negative for COVID after a close contact notification, can I return to work straight away?

If you are a close contact and you decide to get a test which is negative, you still must isolate for 10 days.

Can I put up a protective screen in my vehicle?

There is no evidence available that demonstrates that partitions reduce the risk of transmission of Covid-19. Partitions do not provide a fully sealed compartment which completely separates the driver from the passenger. Therefore, whilst it is possible that partitions might reduce the risk of transmission of infection, the risk would not be eliminated entirely.

No partitions, screens or safety guards should have been fitted to any licensed vehicle without the prior approval of Licensing Services, as stated in condition 2.1 of the licence for private hire vehicles. You can read our full statement regarding partitions by clicking here.

Shall I use gloves instead of washing my hands?

Gloves are not a replacement for handwashing, you must continue to wash your hands or use the hand gel where hand washing is not possible.